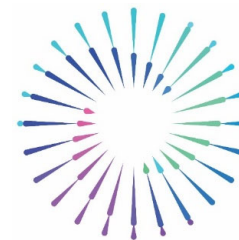




Harrow System Pressure Metric Report

November 2023



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Harrow System Pressures Monitoring

This report contains a schedule of metrics that is used by the local health and care system, through the Health and Care Executive and the System Flow and Winter Planning Workstream to monitor pressure within the system and to plan remedial action (see slides 4-5)

Longer term trend data has also been included where significant shifts in service capacity or demand have been identified (see slides 6-12)

A summary of these issues is contained in slide 3.

Work to understand the causes of these changes is ongoing and will inform discussions of potential solutions.



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Summary of Key Issues in Longer Term Trends

System	Indicator (s)	Lead Provider	Current Position (See metrics schedules for details)	Longer-term Trend	Detail Slide
Covid	Weekly Covid Cases at Northwick Park Hospital	Northwick Park Hospital (LNWUHT)	The average number of Covid cases at NPH is below 20.	The last peak of cases, in March 2023, was 70 cases at one time, since when the number reduced through spring. Since the summer the number of cases has almost always been below 20.	6
Demand for Unscheduled Care	Accident and Emergency Department Attendances / Non-elective admissions at NPH	Northwick Park Hospital (LNWUHT)	Both A&E attendances and non-elective admissions are currently above /the average for last winter.	A&E admissions now average 2,100 per week, a level that, pre-Covid would have been a peak in activity. Non-elective admissions average approximately 600 per week.	7
Demand for Unscheduled Care	12 Hour A&E waits v LAS 60 minute Handover Delays	Northwick Park Hospital (LNWUHT)	There were 397 12 Hour A&E waits last week compared to an average last winter of 313. There were no 60 minute LAS handover delays compared to an average last winter of 103.	LAS managing patients at the hospital in stationary ambulances when capacity was not available in A&E resulted in long handover delays and poor LAS response times. This approach changed in June 2023 and the result has been very few handover delays and a sharp increase in 12 hour waits in A&E.	8
Hospital Discharge	Hospital Discharges	Northwick Park Hospital (LNWUHT)	Discharges in most recent week from NPH were 655 against an average over the last year of 503.	Since August discharges have been above 600, compared to an average for 12 months of 503, peaking at 746 earlier this month.	
Social Care Demand	Patients discharged needing social care support v those remaining on social care caseload	LB Harrow Adult Social Care	The number of patients leaving hospital requiring social care support in October (147) was lower than last year's winter average (178). The average number of discharged patients in September and October receiving support from social care was 425, compared to last winter's average of 298.	Although the number of patients discharged from hospital requiring social care support has not increased since 2019/20, the number continuing to receive support in 2022/23 and 2023/24 has increased from fewer than 100 to approximately 300. Although the full explanation of this change will be complex, the move to earlier discharge is a significant factor in this increase in demand for social care.	10



Harrow System Pressures Metrics (1/2)

	System Indicators	Cohort	Frequency	Data Period	Current Period	Previous Period	Context	
Success of Prevention Measures								
1	Autumn Campaign - Covid vacc uptake	Harrow	Weekly	WE 26/11	30.82%	30.62%	NWL uptake	23.8%
2	Autumn Campaign - Flu vacc uptake	Harrow	Weekly	WE 23/11	34.63%	33.55%	NWL uptake	29.8%
Demand pressure								
6	AED Attends	NPH	Weekly	WE 26/11	2,169	2,187	Avg over last winter (Oct 22 - Apr 23)	2,139
7	AED Attends Paeds	NPH	Weekly	WE 26/11	571	592	Avg over last winter (Oct 22 - Apr 23)	546
8	UTC Attends	NPH	Weekly	WE 26/11	1,475	1,530	3 mth avg	1,314
9	AED Emergency Admissions	NPH	Weekly	WE 26/11	639	620	Avg over last winter (Oct 22 - Apr 23)	642
10	Community/District Nursing - Visits completed (in hours)	Harrow	Weekly	WE 25/11	1,693	1,658	Avg over last winter (Oct 22 - Apr 23)	2,321
11	Community/District Nursing - Rostered staff (in hours)	Harrow	Weekly	WE 25/11	1,486	1,456	Avg over last winter (Oct 22 - Apr 23)	1,843
12	No hospital discharges in month that required social care input	Harrow	Monthly	Oct-23	147	147	Mar '20 Avg	178
13	No of patients being worked with by social care	Harrow	Monthly	Oct-23	337	513	Mar '20 Avg	298
14	MH Liaison AED Referrals	Harrow	Weekly	WE 26/11	77	59	Avg over last winter (Oct 22 - Apr 23)	33
15	MH Liaison AED Referrals - 1 hour response	Harrow	Weekly	WE 26/11	81.6%	85.7%	Avg over last winter (Oct 22 - Apr 23)	62%
16	MH Liaison Ward referrals	Harrow	Weekly	WE 26/11	37	26	Avg over last winter (Oct 22 - Apr 23)	60
17	MH Liaison Ward referrals - 24 hour response	Harrow	Weekly	WE 26/11	72.2%	82.4%	Avg over last winter (Oct 22 - Apr 23)	85%
18	Rapid Response - Visits completed (in hours)	Harrow	Weekly	WE 25/11	304	359.5	Avg over last winter (Oct 22 - Apr 23)	330
19	Rapid Response - Rostered staff (in hours)	Harrow	Weekly	WE 25/11	356.5	362.25	Avg over last winter (Oct 22 - Apr 23)	390
20	No of referrals to drug and alcohol service							
21	Urgent referrals to drug and alcohol service							
22	No of referrals to Housing for homeless patients with MH issues							
23	Urgent referrals to Housing for homeless patients with MH issues							
24	People contacting LA about Damp / Mould	Harrow	Monthly	Aug-23	63	71	3 mth avg	68
26	Covid Related 111 Calls	Harrow	Weekly	WE 19/11	82	79	Avg over last winter (Oct 22 - Apr 23)	69

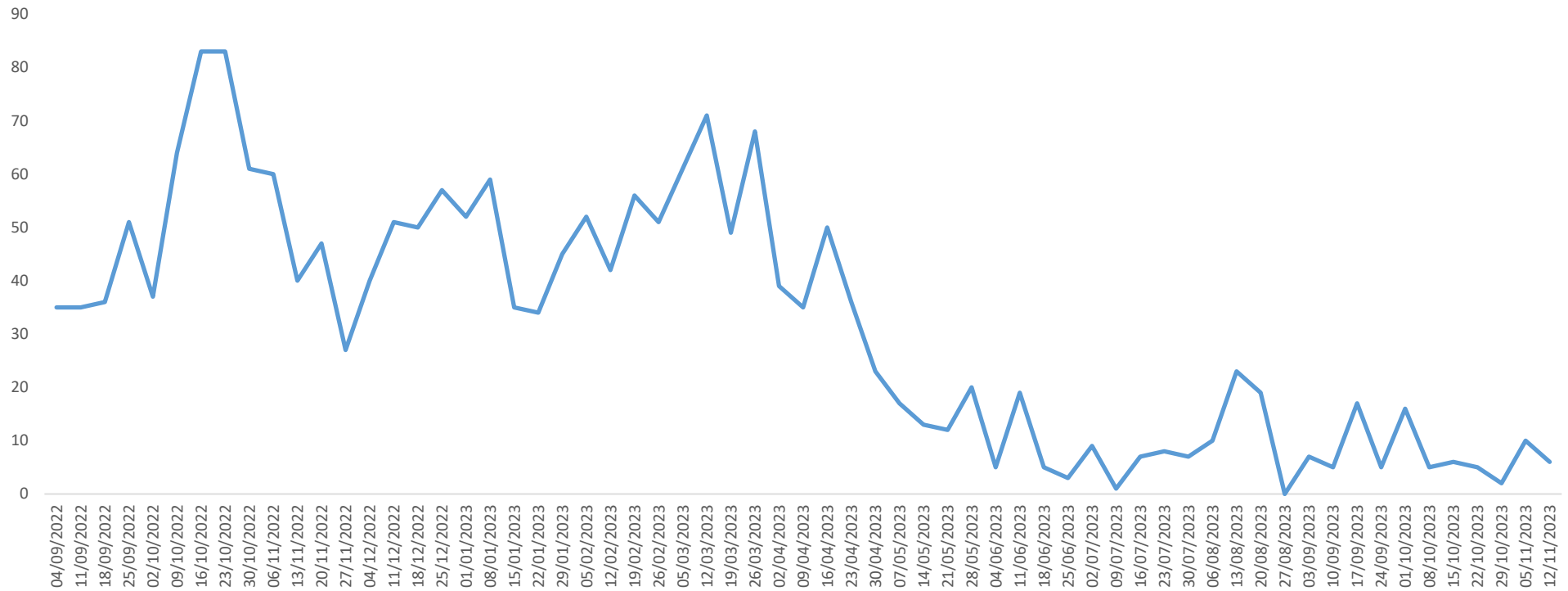


Harrow System Pressures Metrics (1/2)

	System Indicators	Cohort	Frequency	Data Period	Current Period	Previous Period	Context	
Pathway Efficiency								
27	Delayed Transfers of Care – Community Beds (P2)	Harrow	Weekly	WE 21/11	10	8	4 wk avg	9
28a	Delayed Transfers of Care - Pathway 0	NPH - Harrow	Weekly	WE 21/11	4	3	4 wk avg	7
28b	Delayed Transfers of Care - Pathway 1	NPH - Harrow	Weekly	WE 21/11	11	8	4 wk avg	15
28c	Delayed Transfers of Care - Pathway 2	NPH - Harrow	Weekly	WE 21/11	5	4	4 wk avg	7
28d	Delayed Transfers of Care - Pathway 3	NPH - Harrow	Weekly	WE 21/11	7	4	4 wk avg	8
	Delayed Transfers of Care Total	NPH - Harrow	Weekly	WE 21/11	27	19	4 wk avg	36
28e	Delayed Transfers of Care - Unstated Pathway	NPH - Harrow	Weekly	WE 21/11	3	4	4 wk avg	14
39	Community Equipment Delays	Harrow	Monthly					
40	Enhanced Frailty service - Current Caseload	Harrow	Monthly	Oct-23	195	188	6 mth avg	192
41	Enhanced Frailty service - Step ups	Harrow	Monthly	Oct-23	65	48	6 mth avg	68
42	Enhanced Frailty service - Step down	Harrow	Monthly	Oct-23	72	58	6 mth avg	66
System Stress								
56	Hospital Capacity Status	NPH	Weekly	WE -28/11	FCP	FCP	% of weeks FCP over last winter (Oct 22 - Apr 23)	83%
57	12 Hour AED Waits	NPH	Weekly	WE -26/11	397	420	Avg over last winter (Oct 22 - Apr 23)	313
58	LAS Handovers - No. of 60 min Breaches	NPH	Weekly	WE -26/11	0	13	Avg over last winter (Oct 22 - Apr 23)	103
59	Community/District Nursing - No. of visits deferred once	Harrow	Weekly	WE -25/11	20	16	Avg over last winter (Oct 22 - Apr 23)	1
60	Community/District Nursing - No. of visits deferred more than once	Harrow	Weekly	WE -25/11	1	0	Avg over last winter (Oct 22 - Apr 23)	4
61	Rapid Response - No. of referrals with a 2 hour response time	CLCH	Weekly	WE -25/11	72	80	Avg over last winter (Oct 22 - Apr 23)	69
62	Rapid Response - Initial visits not completed within 2 hours	CLCH	Weekly	WE -25/11	1	8	Avg over last winter (Oct 22 - Apr 23)	2
63	Rapid Response - No. of referrals rejected due to capacity	CLCH	Weekly	WE -25/11	0	0	Avg over last winter (Oct 22 - Apr 23)	0
64	Community Services Sickness Absence	Harrow	Weekly	WE -25/11	3.4%	0.0%	Avg over last winter (Oct 22 - Apr 23)	3.9%

Covid Cases at Northwick Park Hospital

Covid Cases at Northwick Park Hospital

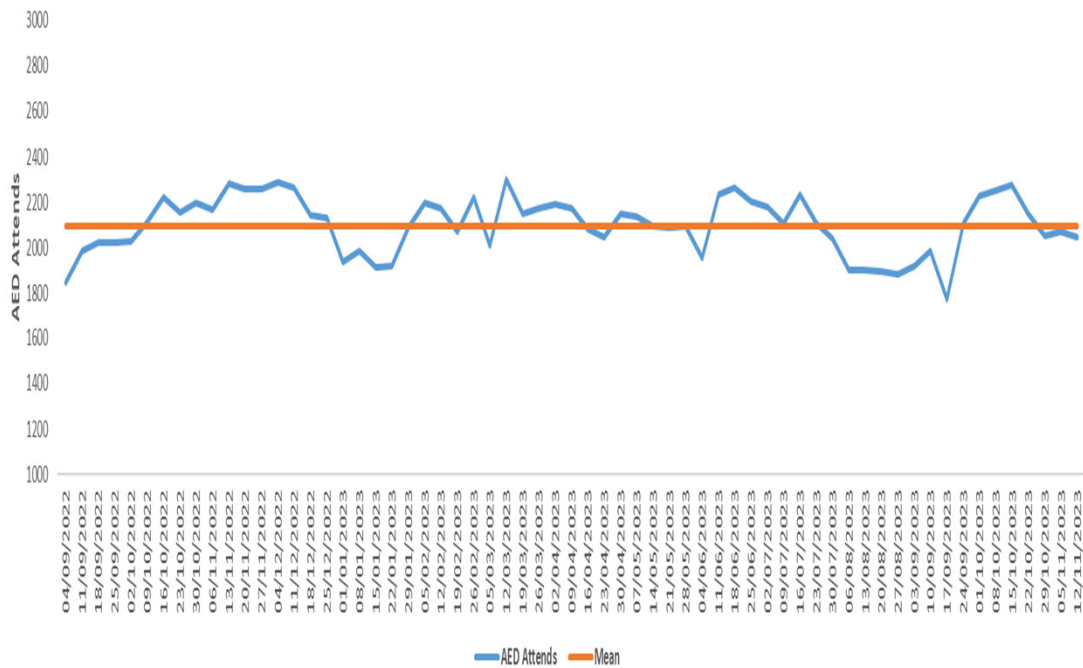


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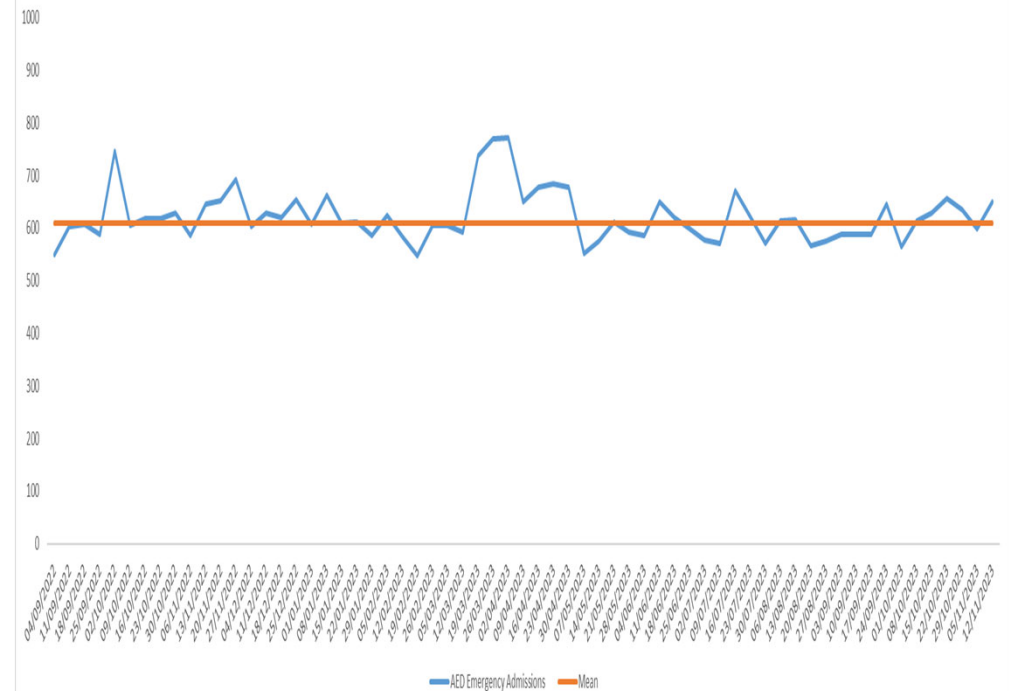
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A&E Attendances and Admissions at Northwick Park Hospital

AED Attendances at Northwick Park Hospital



AED Emergency Admissions at Northwick Park Hospital

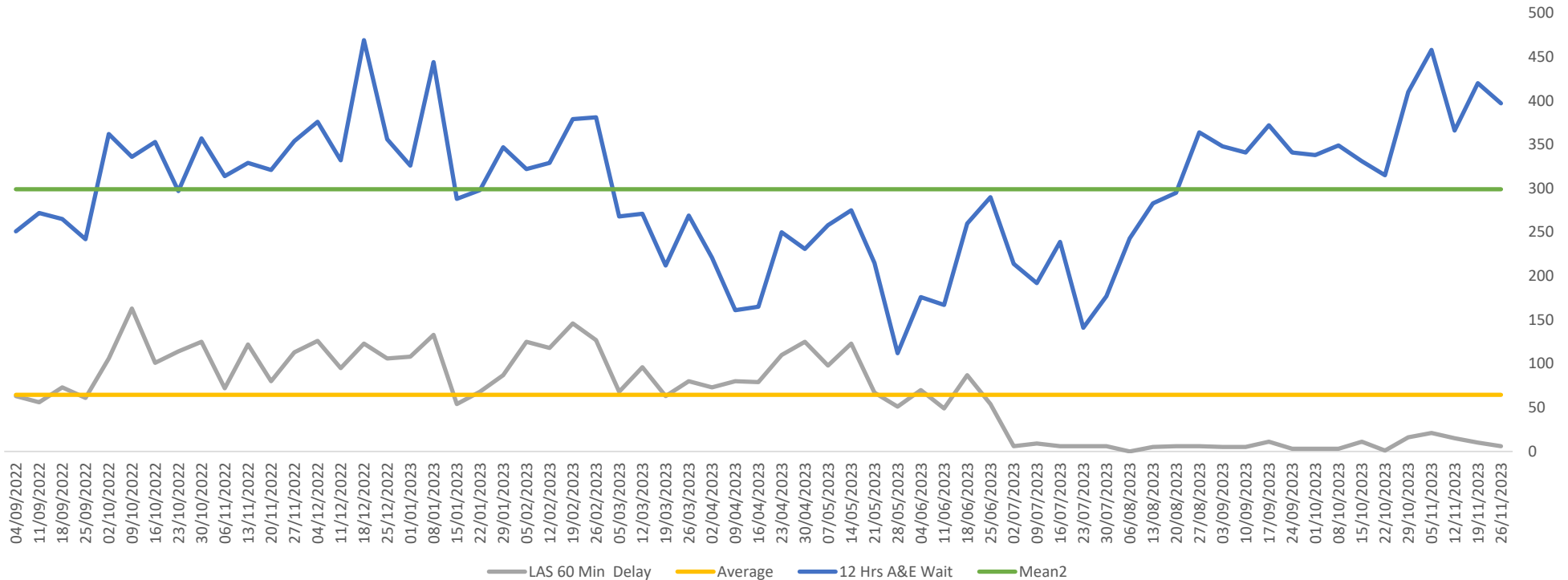


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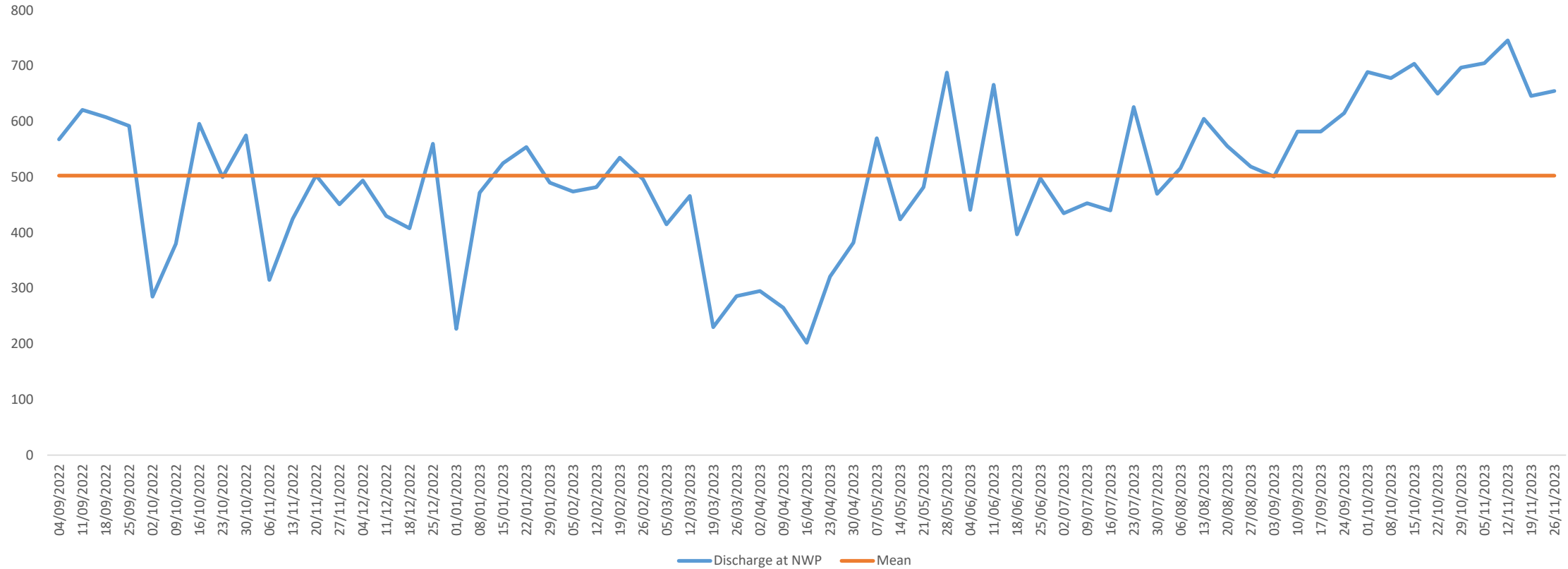
LAS 60 Minute Handover Delays v 12 Hour A&E Waits at Northwick Park Hospital

LAS 60 Minute Handover Delays v 12 Hour A&E Waits at Northwick Park Hospital



Discharges from Northwick Park Hospital

Discharges from Northwick Park Hospital



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Social Care Support for People on Discharge from Hospital

Average requests for social care support for discharged patients vs average ongoing social care caseload of discharged patients

